

Quality policy

Introduction

Jean Müller GmbH Elektrotechnische Fabrik is committed to ensuring the highest quality standards in all areas of our business activities. Our quality policy is based on the requirements of ISO 9001 and forms the basis for an effective quality management system that is geared towards continuous improvement and customer satisfaction.

Goals

Our quality goals are:

1. Customer satisfaction

Our primary goal is to exceed our customers' expectations. We strive to offer products and services of the highest quality that meet the specific requirements of our customers.

2. Process optimization

We rely on efficient and transparent processes to ensure the quality of our products and services. We continuously optimize our processes through regular reviews and adjustments.

3. Employee engagement

JEAN MÜLLER recognizes the importance of each individual employee to the success of our quality management system. We promote a culture of engagement in which all employees can actively contribute to quality assurance.

4. Training and continuing education

To ensure the necessary skills are in place, we offer our employees regular training and further education opportunities. This enables us to expand our expertise and take current developments in the industry into account.

5. Supplier management

We work closely with our suppliers to ensure that their products and services also meet our high quality standards. Transparent communication and regular evaluations are crucial in this regard.

Responsibility

Management is responsible for implementing and maintaining the quality management system and for ensuring compliance with this quality policy. All managers are responsible for training their teams in quality standards and for creating awareness of quality throughout the company.

Every employee has the right and duty to contribute to ensuring quality. We encourage all employees to contribute suggestions for improvement and to actively participate in the implementation of measures to enhance quality.

Documentation and review

We document all relevant processes within the framework of our quality management system in accordance with the requirements of ISO 9001 and beyond. Regular internal audits and management reviews ensure that our system functions effectively and is continuously improved.

Conclusion

JEAN MÜLLER is committed to high quality in all aspects of our business activities. With this quality policy, we are laying the foundation for a successful quality management system based on customer satisfaction, process optimization, and employee engagement. Together, we are working to achieve our goals and secure a sustainable future for our company.